

Make Your Publications Visible.

A Service of



Leibniz-Informationszentrum Wirtschaft Leibniz Information Centre

Ijaz Hussain Bokhari; Zakarias, Nazlina; Armanurah Binti Muhammad

Article

Survival of the fittest during pandemics: The role of market orientation, entrepreneurial thinking, strategic flexibility and supply chain integration

Pakistan Journal of Commerce and Social Sciences (PJCSS)

Provided in Cooperation with:

Johar Education Society, Pakistan (JESPK)

Suggested Citation: Ijaz Hussain Bokhari; Zakarias, Nazlina; Armanurah Binti Muhammad (2022): Survival of the fittest during pandemics: The role of market orientation, entrepreneurial thinking, strategic flexibility and supply chain integration, Pakistan Journal of Commerce and Social Sciences (PJCSS), ISSN 2309-8619, Johar Education Society, Pakistan (JESPK), Lahore, Vol. 16, Iss. 2, pp. 299-316

This Version is available at: https://hdl.handle.net/10419/262373

Standard-Nutzungsbedingungen:

Die Dokumente auf EconStor dürfen zu eigenen wissenschaftlichen Zwecken und zum Privatgebrauch gespeichert und kopiert werden.

Sie dürfen die Dokumente nicht für öffentliche oder kommerzielle Zwecke vervielfältigen, öffentlich ausstellen, öffentlich zugänglich machen, vertreiben oder anderweitig nutzen.

Sofern die Verfasser die Dokumente unter Open-Content-Lizenzen (insbesondere CC-Lizenzen) zur Verfügung gestellt haben sollten, gelten abweichend von diesen Nutzungsbedingungen die in der dort genannten Lizenz gewährten Nutzungsrechte.



https://creativecommons.org/licenses/by-nc/4.0/

Terms of use:

Documents in EconStor may be saved and copied for your personal and scholarly purposes.

You are not to copy documents for public or commercial purposes, to exhibit the documents publicly, to make them publicly available on the internet, or to distribute or otherwise use the documents in public.

If the documents have been made available under an Open Content Licence (especially Creative Commons Licences), you may exercise further usage rights as specified in the indicated licence.



Pakistan Journal of Commerce and Social Sciences 2022, Vol. 16 (2), 299-316

Pak J Commer Soc Sci

Survival of the Fittest During Pandemics: The Role of Market Orientation, Entrepreneurial Thinking, Strategic Flexibility and Supply Chain Integration

Ijaz Hussain Bokhari School of Business, Universiti Utara Malaysia Email: ijaz_hussain_bokhari@oyagsb.uum.edu.my

Nazlina Zakaria (Corresponding author) School of Business, Universiti Utara Malaysia Email: nazlina@uum.edu.my

Armanurah Binti Muhammad School of Business, Universiti Utara Malaysia Email: armanurah@uum.edu.my

Article History

Received: 26 Feb 2022 Revised: 23 June 2022 Accepted: 27 June 2022 Published: 30 June 2022

Abstract

Business survival remains the point of discussion among the policymakers, researchers, and regulators around the world since the emergence of COVID pandemic. The present study intends to evaluate the role of strategic skills and competencies in SMEs survival during the COVID-19. SMEs operating in manufacturing sector have been selected for data collection by using survey based questionnaire. Structural equation modeling technique has been used to evaluate the association among the independent and dependent latent constructs using the SmartPLS software. The findings of present study show that market orientation, entrepreneurial thinking, strategic flexibility significantly contribute towards the survival of SMEs. Strategic flexibility significantly and positively mediates the relationship between market orientation, entrepreneurial thinking and survival of SMEs. The supply chain integration moderates the relationship between strategic flexibility, entrepreneurial thinking and survival of SMEs. The findings of current study outline the implications for the owners/managers of SMEs and regulatory authorities in understanding the significance of market orientation, entrepreneurial thinking, strategic flexibility, and supply chain integration towards the survival of SMEs.

Keywords: Survival of the fittest, SMEs, pandemics, strategic flexibility, market orientation, entrepreneurial thinking, supply chain integration.

1. Introduction

World has witnessed pandemics during this century; for instance, in 2003, Asia suffered from the deadly disease known as SARs (severe acute respiratory syndrome) which caused

the thousands of lives in Asian region and eventually people lost their jobs due to low survival rate of SMEs in the region (Fjader, 2018). The financial crises 2008/09 caused the downturn recession across the globe (Lee, 2017). This financial crisis affected the SMEs in American, European, as well in Asian region by decreasing in demand, supply shortage and extension of payments. The attack of swine flu created pandemic in France and affected the European region and this pandemic excoriated the survival of SMEs (Seale et al., 2009). Later, in early 2014 Ebola virus disease attack has been evident in West Africa and this outbreak has been observed across the Africa, which caused human as well as SMEs low survival rate (Bali et al., 2016). The potential growth or survival of SMEs affected by the pandemic of EVD with the loss of human capital, high economic and social burden (Huber, Finelli, & Stevens, 2018). All the above-mentioned pandemics except financial crises 2008/09 were regional and affected the regions. However, the recent outbreak of pandemic novel coronavirus known as COVID-19 is much like the financial crises however, the uniqueness of novel COVID-19 as compared to financial crises is global and suspended SMEs for the unknown period due to lockdowns (Wymeersch, 2020; Gupta et al., 2019).

Organizations needs to deal with series of problems during the crises period in capacity of their competencies and abilities. Organizations match their capabilities with activities during the crises period to ensure the organizational survival. The current study tests the influence of market orientation (MO), entrepreneurial thinking (ET)) on survival of SMEs in the presence of strategic flexibility (SF) as mediator and supply chain integration (SCI) as moderating factor. The present study considered the manufacturing sector SMEs operating in Pakistan as population. "Survival of the fittest" was the result of evolutionary theory given by Darwinian which describes the natural selection mechanism. The underpinning theme behind the word "fitness" was reproductive success. According to Darwinian terms this phrase explains as "survival of the form that will leave the most copies of itself in successive generations" (Rogers, 1972).

The literature shows that market orientation skills facilitate the SMEs in identifying and analyzing the relevant stakeholders, customers, and competitors to ensure profitability or survival (Acosta et al., 2018). During these pandemics MO facilitates the SMEs in understanding, attracting, and retention of customers (Scott & Rutner, 2019). Entrepreneurial thinking is process of continuously re-evaluating the situations/ risks, formulation of strategies, modification of organizational structure. This entrepreneurial capability facilitates the SMEs in identifying and exploitation of untapped opportunities (Neumeyer & Mckenna, 2016). Literature from the developing countries affirms that SMEs lack in MO and ET resultant lower survival rate (Octavia & Ali, 2017). Despite literature post-pandemic period evident that MO has significant linked with business performance (Grewal & Tansuhaj, 2001).

Post pandemic literature emphasizes the large and heavy industries and factors affect their survival and strategies or capabilities facilitate them in survival. However, a limited literature has been reported in the domain of SMEs (Grewal & Tansuhaj, 2001). The current study intents to predict the strategic skills and competencies significantly influence the survival of SMEs. The present study considered the MO, and ET on survival of SMEs. Furthermore, the current study considered the SF as mediating factor because if the organizational structure/ process is flexible there is high chances of survival particularly

during pandemics. Previously, during the financial crises SMEs were also affected through the supply-side factors. Hence, the current study considered the supply-side factor as moderating factor between SF and business survival. The findings of present study provide the implication for the managers/owners of SMEs, regulatory authorities, and policymakers in understanding the significance of strategic skills and competencies towards the survival of SMEs.

2. Literature Review and Theoretical Framework

2.1 Survival of SMEs

How organizations in social-economic environment evolve? How do they adapt and emerge with environmental pressures? What capabilities and resource determine the survival of organizations with hyper-competitive environment? Indeed, the origin of species by Charles Darwin was a great contribution and it also contribute significant in development of organizational and management theories particularly on evolution of organizations. However, in new dynamics and hyper competitive environment in 21st century, there is a need to explore and understand the "fascinating but difficult new questions about the complex nature of the relationship between brain, genes, human, social behavior or individuals and organizations" (European Science Foundation's Standing Committee for the Social Sciences, 2013).

2.2 Market Orientation

The literature on financial and economic crises facilitate the managers in understanding and highlighting the need for effective and efficient management (Champion, 1999), to ensure the survival and sustainability mechanism. Specifically SMEs from the developing countries operating the manufacturing sector must be investigated in terms of market innovation, to improve placement, product design, pricing, and promotion (OECD, 2005). This market innovation can be a possible factor that contribute significantly in the survival or sustainability of firm (Naidoo, 2010). Literature already acknowledges that based on the innovation process firm's introducing new services and products were considered as critical factor indeed firm's survival. Considering the importance of market orientation, it can be hypothesized that:

➤ **H**₁: Market orientation has significant relationship with survival of SMEs.

2.3 Entrepreneurial Thinking

As per above discussion the theory of "survival of the fittest" drawn the conceptualization from the generalized concepts in biological evolution to take organizational change under consideration. In the domain of biology evolution process is "a long lapse of time" though mechanisms of "variation of genotypes", selection of the "consequent phenotype" and retention of the "underlying genotype". That genotype is explained as set of information inherited by respondent from its parents, which has the potential or can be transmitted to future generations.

In the family firm, "... the intimate connection between family and business is considered natural and compatible" (Davis, 1968). This connection between family and business extends to future generations, which is although a natural but still a significant and difficult

process for the sustainability and survival of businesses (Vancil & Pendell, 1987; Farquhar, 1989). Furthermore, literature affirms that lack of proper ET is key factor affect the sustainability and impediment to survival (Beckhard & Dyer, 1983; Handler & Kram, 1988). Thus, it is hypothesized that:

H₂: Entrepreneurial thinking has significant relationship with survival of SMEs.

2.4 Strategic Flexibility

SF was considered as one of the key components in the hypercompetitive and highly sensitive markets. Literature affirms that established paradigms of competitive advantage, survival, and sustainability of organizations have limited applicability. During the last decade, SMEs and large scale organization experienced "a fundamental shift in the rules of competition and the way the game of competition is played" (Ilinitch, D'Aveni, & Lewin, 1996). The organizations need to rely on SF along with unique resource and capability to achieve the survival and competitive advantage in the hypercompetitive markets (Volberda, 1996). Survival of firms relay on the SF which enables the firms to compete in hypercompetitive markets successfully to ensure their survival. Firms operating in highly dynamic environments seek to ensure their sustainability and survival through continuously changing and generating new strategies, processes of deftness and comprehension. Thus, firm's ability to adopt and act rapidly as key determinant of higher level of performance and survival in manufacturing industries particularly in domain of family-owned businesses, because family-owned business work on traditional patterns. Furthermore, literature suggests that SF is multi-dimensional measure including; 1) marketing flexibility, 2) production flexibility (resources and coordination flexibility), 3) competitive flexibility this model documented as "Flexibility Triad Model" (Yip, 1989). Thus, we can formulate our hypotheses as:

- ➤ H₃: Market orientation has significant relationship with strategic flexibility.
- ➤ **H4:** Entrepreneurial thinking has significant relationship with strategic flexibility.
- ➤ H₅: Strategic flexibility has significant relationship with survival of SMEs.
- ➤ **H**₆: Strategic flexibility significantly mediates the relationship between market orientation and survival of SMEs.
- ► H₇: Strategic flexibility significantly mediates the relationship between entrepreneurial thinking and survival of SMEs.

2.5 Supply Chain Integration

The emergence of SCI has been acknowledged as a perfect mechanism for SMEs. The recent literature empirically affirms that SCI enable the SMEs in attaining competitive position in market and improve the performance (Munir et al., 2020). Moreover, the literature also documented that the presence of SCI significantly brings the concept of cocreation among the SMEs in industry. The distribution of information about the products, customers, market, and potential markets through interconnection significantly establish the strategic SCI (Phan et al., 2020; Tian et al., 2021). Moreover, literature shows that the departmental integration creates the facilitation and the creation of SCI with partners (Huo et al., 2014). In addition to that the empirical literature indicates that MO is significantly

associated with the SCI (Suryanto & Mukhsin, 2020). Furthermore, ET or capabilities significantly support the SCI in SMEs (Ketchen & Craighead, 2021). There is positive and significant association between SF and SCI that has been documented in literature (Haq et al., 2020). Considering the above discussion the present study proposes that:

- ➤ **H8:** Supply chain integration significantly moderates the relationship between market orientation and survival of SMEs.
- ➤ H₉: Supply chain integration significantly moderates the relationship between entrepreneurial thinking and survival of SMEs.
- ➤ H₁₀: Supply chain integration significantly moderates the relationship between strategic flexibility and survival of SMEs.

2.6 Survival-Based Theory

The theory claims that the fittest species survival consider the results of direct relationship between the individuals, species, and populations. Furthermore, McCarthy et al., (2010) argue that pace of change and complexity in business environment is increasing interconnected, so to understand this phenomenon and change co-evolutionary approach is most suitable. Since last few decades' narratives of evolutionary approach have been emerging in domain of social sciences, from cultural studies to economics. These developments were the results of literature which attempts to test the evolutionary approach on human society.

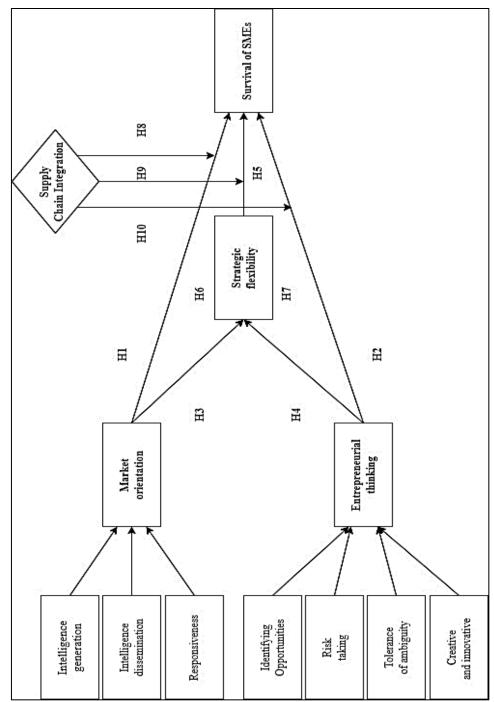


Figure 1: Theoretical Framework

Based on the evolution theory "survival of fittest" firms learn from the competitive environment and ensure their survival hence, the MO and ET enable the SMEs to survive in competitive environment. Moreover, framework proposed that strategic flexibility along with other strategic skills and competencies facilitate the SMEs in survival hence the present study proposed that SF mediates the association between MO, ET, and survival of SMEs. The SCI also strengthen the association between the strategic competencies/skills and survival of SMEs. Hence, the present study proposes that SCI significantly moderates the association between MO, ET, SF, and survival of SMEs.

3. Methodology

The present study uses the structural equation modeling technique for testing the hypotheses. The underlying reasons for selection of SmartPLS statistical tool was the current study intent to contribute to extension of underpinning theory by providing empirical evidence. Furthermore, the theoretical framework of current study is formative and reflective hence, Smart PLS is considered more appropriate for reflective and formative constructs (Jarvis et al., 2003). The population for this study is SMEs from manufacturing sector of Pakistan. This industry, namely manufacturing sports goods industry, surgical instrument industry, leather manufacturing, and textile. A total of 1,200,000 SMEs operating in manufacturing sector of Pakistan were registered with the relevant chambers during 2018-19 (Baig, 2019). To calculate minimum sample size, G*Power 3.1.9.2 tool was used based on linear multiple regression with the effect size 0.15, power (1- β err prob) 0.99, α err prob 0.05 (Cohen, 1988). The minimum sample of 175 SMEs is large enough based on a priori calculations. A total of 700 questionnaires were distributed and a self-administration survey-based method was adopted in the current study. Total responses received were 410 out of which 389 were considered good with the response rate of 53%. The primary data were collected during the first two weeks of May 2020. The final version of the survey questionnaire consisted of 69 items to measure the constructs.

4. Results and Analysis

Validity has been checked through assessment of measurement model. The assessment of measurement model follows two factors convergent relibility, validity and assessment of discriminant validity. While sturctural model assessment includes testing of hypotheses.

4.1 Factor Analysis

Factor analysis is the process to assess the variability among the observed correlated variables in terms of possible lesser number of unobserved variables (Byrne, 2005). Basically this statistical tool is related with the common variance method. Table 1 shows the results of loading regarding their constructs indicate that loading value of intelligence dissmination, idnetifying opportunity, SF and survival of SMEs are lesser than their thrashold value of 0.50 (Tzeng et al., 2007). Hence, these items were not considered for further analysis.

The present study evaluates the reliability and convergent validity using Cornbach' alpha, rho_A, CR, and AVE. The results of convergent validity assessment were reported in table

1. The cut-off value of Cronbach' Alpha, rho_A, and CR is 0.70 (Taber, 2018). The rho_A is important for the evaluation of internal consistency. The findings of current study shows the value of all the indicators within the threshold value (Ab Hamid et al., 2017).

Table 1: Factor Loading and Convergent Reliability and Validity

| Items | Constructs | Factor | Cronbach's | Cronbach's rho_A | | AVE |
|--------|------------|---------|------------|------------------|--------------------------|-------|
| | | Loading | Alpha | _ | Composite Reliability | |
| MIG1 | | 0.743 | | | | |
| MIG2 |] | 0.512 | | | | |
| MIG3 | | 0.519 | 0.770 | 0.794 | 0.720 | 0.507 |
| MIG4 | MIG | 0.567 | 0.770 | 0.794 | 0.720 | 0.507 |
| MIG5 | | 0.592 | | | | |
| MIG6 |] | 0.783 | | | | |
| MID1 | | 0.913 | | | | |
| MID2 | | 0.911 | | | | |
| MID3 | MID | 0.553 | 0.704 | 0.702 | 0.005 | 0.622 |
| MID4 | | 0.503 | 0.704 | 0.702 | 0.885 | 0.632 |
| MID5 |] | 0.310 | | | | |
| MID6 | | 0.669 | | | | |
| MRES1 | | 0.715 | | | | |
| MRES2 | | 0.845 | | | | |
| MRES3 | | 0.531 | 0.790 | 0.802 | 0.890 | 0.792 |
| MRES4 | MRES | 0.983 | 0.790 | 0.802 | 0.890 | 0.792 |
| MRES5 | | 0.562 | | | | |
| MRES6 | | 0.648 | | | | |
| ETIO1 | | 0.619 | | | | |
| ETIO2 | | 0.936 | | | | |
| ETIO3 | | 0.656 | | | | |
| ETIO4 | | 0.728 | | | | |
| ETIO5 | | 0.836 | | | | |
| ETIO6 | | 0.699 | | | | |
| ETIO7 | | 0.513 | | | | |
| ETIO8 | | 0.768 | | | | |
| ETIO9 | | 0.657 | | | | |
| ETIO10 | ETIO | 0.632 | | | | |
| ETIO11 | | 0.622 | 0.767 | 0.886 | 0.816 | 0.601 |
| ETIO12 | | 0.894 | | | | |
| ETIO13 | | 0.751 | | | | |
| ETIO14 | | 0.475 | | | | |
| ETIO15 | | 0.365 | | | | |
| ETRT1 | | 0.758 | | | | |
| ETRT2 | | 0.692 | | | | |
| ETRT3 | | 0.418 | 0.801 | 0.799 | 0.804 | 0.543 |
| ETRT4 | ETRT | 0.518 | | | | |
| ETRT5 | | 0.536 | | | | |

| | 1 | 1 | I | 1 | | 1 |
|-------|------|-------|-------|-------|-------|-------|
| ETTA1 | | 0.806 | | | | |
| ETTA2 | | 0.726 | 0.914 | 0.915 | 0.940 | 0.796 |
| ETTA3 | ETTA | 0.789 | 0.914 | 0.915 | 0.940 | 0.790 |
| ETTA4 | | 0.890 | | | | |
| ETCI1 | | 0.738 | | | | |
| ETCI2 | | 0.559 | 0.804 | 0.811 | 0.871 | 0.628 |
| ETCI3 | ETCI | 0.743 | 0.004 | 0.011 | 0.0/1 | 0.028 |
| ETCI4 | | 0.732 | | | | |
| SF1 | | 0.644 | | | | |
| SF2 | | 0.801 | | | | |
| SF3 | | 0.612 | | | | |
| SF4 | | 0.665 | | | | |
| SF5 | | 0.863 | | | | |
| SF6 | SF | 0.765 | | | | |
| SF7 | | 0.979 | | | | |
| SF8 | | 0.601 | 0.914 | 0.941 | 0.934 | 0.609 |
| SF9 | | 0.458 | | | | |
| SF10 | | 0.303 | | | | |
| SCI1 | | 0.524 | | | | |
| SCI2 | SCI | 0.512 | 0.855 | 0.534 | 0.773 | 0.535 |
| SCI3 | | 0.511 | | | | |
| SUR1 | | 0.707 | | | | |
| SUR2 | | 0.744 | | | | |
| SUR3 | | 0.779 | | | | |
| SUR4 | | 0.537 | | | | |
| SUR5 | SUR | 0.474 | 0.860 | 0.859 | 0.885 | 0.587 |
| SUR6 | _ | 0.501 | 0.000 | 0.059 | 0.005 | 0.567 |
| SUR7 | | 0.727 | | | | |
| SUR8 | | 0.622 | | | | |
| SUR9 | | 0.417 | | | | |
| SUR10 | | 0.708 | | | | |

The discriminant validity is checked in assessment of measurement model. It measures all the constructs independently and they should not be highly correlated with each other (Shaffer et al., 2016). The results of discriminant validity are showed in table 2. In literature, there are two different approaches has been followed by the name of Fornell-Larcker and Heterotrait-Monotrait (HTMT) (Al-Maroof & Al-Emran, 2018). For the assessment of discriminant validity first approach, Fornell-Larcker has been followed, according to previous literature hence HTMT approach is more appropriate. Moreover, the value of HTMT explained by the two different approaches. According to first approach threshold value is considered must not be higher than 0.90 (Gold et al., 2001). While according to second approach considered must not be higher than its threshold value of 0.85 explained by (Kline, 2011). This study considered the cut-off value of HTMT is 0.90 for assessment of discriminant validity.

Table 2: Discriminant Validity

| | MIG | MID | RES | мо | ETIO | ETRT | ETTA | ETCI | ET | SF | SCI | SUR |
|------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-----|
| MIG | - | | | | | | | | | | | |
| MID | 0.286 | - | | | | | | | | | | |
| RES | 0.410 | 0.232 | - | | | | | | | | | |
| мо | 0.299 | 0.453 | 0.414 | - | | | | | | | | |
| ETIO | 0.833 | 0.670 | 0.871 | 0.808 | - | | | | | | | |
| ETRT | 0.700 | 0.679 | 0.762 | 0.665 | 0.799 | - | | | | | | |
| ETTA | 0.161 | 0.205 | 0.259 | 0.190 | 0.271 | 0.644 | - | | | | | |
| ETCI | 0.140 | 0.250 | 0.203 | 0.180 | 0.269 | 0.660 | 0.399 | - | | | | |
| ET | 0.649 | 0.720 | 0.722 | 0.647 | 0.770 | 0.891 | 0.784 | 0.816 | - | | | |
| SF | 0.194 | 0.278 | 0.303 | 0.236 | 0.278 | 0.609 | 0.828 | 0.200 | 0.711 | - | | |
| SCI | 0.476 | 0.386 | 0.437 | 0.408 | 0.471 | 0.486 | 0.179 | 0.271 | 0.455 | 0.373 | ı | |
| SUR | 0.324 | 0.335 | 0.359 | 0.316 | 0.301 | 0.314 | 0.279 | 0.276 | 0.357 | 0.293 | 0.728 | - |

4.2 Structural Model Assessment

The assessment of structural model reported the constructs are related with underpinning theory (Hair et al., 2013). For this current study, PLS-SEM being used for assessment of sturctural model. The findings of direct relationship are reported in table 3. The current findings show the results regarding MO and ET are positively and significantly associated with survival of SMEs (β =0.84, t=2.315, p= 0.02; β =0.07, t=2.40, p= 0.02) which affirms that strategic competencies and skills like MO and ET significantly contribute in survival of SMEs. Moreover, the MO and ET are positively and significantly associated with SF (β =0.16, t=4.36, p= 0.00; β =0.80, t=30.38, p= 0.00) which indicate that MO and ET significantly support the SF competency of SMEs. The assessment of structural model were reported in figure 2. The figure 2 indicates the value of coefficients and p-values in parentheses and the value of R^2 is 0.341 directing that latent construct explain the 34.1% of survival of SMEs.

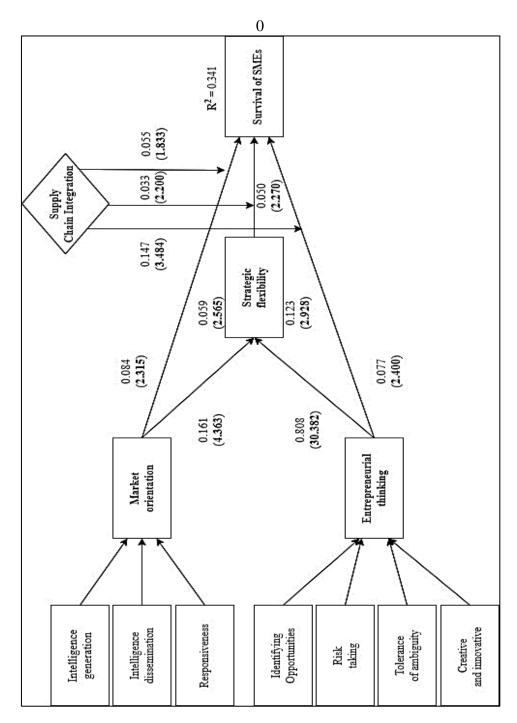


Figure 2: Structural Model - Results
Table 3: Testing of Hypothesis (Direct Relationship)

| | Coeff | STDE V | T Statistics | P Values |
|--|-------|-----------|-----------------|-------------|
| H ₁ : Market Orientation -> Survival | 0.084 | 0.036 | 2.315 | 0.021 |
| H ₂ : Entrepreneurial Thinking -> Survival | 0.077 | 0.032 | 2.400 | 0.021 |
| H ₃ : Market Orientation -> Strategic Flexibility | 0.161 | 0.037 | 4.363 | 0.000 |
| H ₄ : Entrepreneurial Thinking -> Strategic Flexibility | 0.808 | 0.027 | 30.382 | 0.000 |
| H ₅ : Strategic Flexibility -> Survival | 0.050 | 0.022 | 2.270 | 0.013 |

Table 4 describes the indirect relationship between the latent constructs. The findings indicate that SF positively and significantly mediate the association between MO, ET, and survival of SMEs (β =0.059., t=2.56, p= 0.01; β =0.12., t=2.92, p= 0.00) which provide evidence that SF of SMEs positively and significantly contributes towards survival of SMEs along with MO and ET. Furthermore, SCI significantly and positively moderates the relationship among SF, ET, and survival of SMEs (β =0.03., t=2.20, p= 0.02; β =0.14., t=3.48, p= 0.00) consequently, SCI fails to moderate the association between MO and survival of SMEs (β =0.05., t=1.83, p= 0.06) at 5 % level of significance.

Table 4: Testing of Hypothesis (Indirect Relationship)

| | Coeff. | STDE V | T Statistics | P Values |
|--|--------|-----------|-----------------|-------------|
| H ₆ : Market Orientation ->Strategic Flexibility -> Survival | 0.059 | 0.023 | 2.565 | 0.019 |
| H ₇ : Entrepreneurial Thinking ->Strategic Flexibility -> Survival | 0.123 | 0.042 | 2.928 | 0.001 |
| Supply Chain Integration -> Survival | 0.732 | 0.031 | 23.403 | 0.000 |
| H ₈ : SF*SCI -> Survival | 0.033 | 0.015 | 2.200 | 0.024 |
| H ₉ : MO*SCI -> Survival | 0.055 | 0.030 | 1.833 | 0.067 |
| H ₁₀ : ET*SCI -> Survival | 0.147 | 0.042 | 3.484 | 0.000 |

5. Discussion and Conclusion

5.1 Discussion

The present study is targeted to evaluate the strategic skills and competencies that ensure the survival of SMEs. MO refers to identifying the needs and demands of customers for their satisfaction (Kiessling et al., 2016). The findings of current study are aligned with literature which affirms that MO significantly and positively linked with the survival of SMEs. SMEs were considered a very sensitive nature of businesses for long-term development, growth, and survival particularly during the political instability or any pandemics (He & Harris, 2020; Najib et al., 2021).

The ET competency facilitates the SMEs to respond pandemic and critical situation and tap the opportunities by taking risk during pandemics. Thus, SMEs need to deal with

tolerance of ambiguity by adopting innovation techniques. The findings of present study affirms that ET significantly ensures the survival of SMEs during the pandemics. The findings of present study are well aligned with the existing literature which affirms that ET is significantly linked with the survival or sustainability of SMEs during pandemics (Kottika et al., 2020; Ratten, 2020; Osiyevskyy et al., 2021).

SF is a significantly linked with sustainable growth and survival of SMEs (Suh & Lee, 2018). SF is a critical factor which ensures the survival of SMEs in pandemics or political instability (Aljuhmani & Emeagwali, 2017). Moreover, the literature affirms that MO is significantly linked with the SF of SMEs during pandemics (Herhausen et al., 2021). The empirical results of present study affirm that MO is positively and significantly linked with the SF. The ET facilitates the entrepreneurs in dealing with ambiguity and boost the innovation which is linked with SF of SMEs (Akyuwen et al., 2022). The findings of present study are well aligned with the existing literature and show a positive and significant association between ET and SF.

Considering the survival-based theory and existing literature the present study proposed that SF mediates the relationship with MO, ET, and survival of SMEs. The findings indicate that SF significantly and positively mediate the relationship between MO, ET, and survival of SMEs. Literature in the domain of SMEs argues that SF is a critical factor towards the survival of SMEs. However, none of the study documented the empirical findings on the mediating role of SF between MO, ET, and survival of SMEs. The findings of current study contribute in body of literature as well as in the underpinning theory by explains the role of SF as mediating factor between MO, ET and survival of SMEs.

During the pandemic or political instability, the most critical factor which influences the survival of SMEs is supply chain it includes both supply side and demand side (Paul & Chowdhury, 2020). Literature affirms that the SCI is significantly linked with the survival of SMEs (Scuotto et al., 2017). Based on the survival-based theory the current study considers the role of SCI as moderating factor between MO, SF, ET, and survival of SMEs. The results affirm that SCI significantly and positively moderate the relationship between entrepreneurial thinking, SF, and survival of SMEs. While, in case of MO the association is positive and insignificant between MO and survival of SMEs.

5.2 Conclusion

The present study used survival of the fittest as underpinning theory to evaluate the role of MO, ET towards the survival of SMEs. The present study proposed the relationship between MO, ET, and survival of SMEs mediated by the SF. Considering the pandemics and competitive environment the present study proposed the role of SCI as moderating factor between the MO, ET, SF, and survival of SMEs.

The empirical findings of present study concludes that MO and ET are positively and significantly associated with survival of SMEs and SF. Moreover, SF significantly and positively mediates the association between MO, entrepreneurial thinking, and survival of SMEs. The association between ET, SF, and survival of SMEs is significantly moderated by SCI. The present study concludes that MO, ET, SF, and SCI positively and significantly ensures the survival of SMEs. Moreover, the present study contributes to the existing

literature and underpinning theory by empirically documenting the association among the MO, ET, SF, and SCI and their contribution towards survival of SMEs.

5.3 Implications and Future Directions

The findings of current study facilitate the owners/managers of SMEs to understand the role of MO, ET, SF, and SCI towards the survival of SMEs. The managers/owners can comprehend how vital is the MO, ET, SF, and SCI to ensure the sustainability and survival in competitive environment and during pandemics. The underpinning objective of regulatory authorities SMEDA is to boost the economic growth of country by improving the sustainability and survival of SMEs.

The findings of current study contribute to the body of literature as well as the survival-based theory. The findings of present study affirms that the process of evolution and learning from the environment significantly enhance the chances of survival. As the present study empirically evaluates the role of MO, ET, SF, SCI to predict the survival of SMEs. The present study empirically shows that SF and SCI significantly enhance the chance of survival of SMEs during the pandemics. The future research studies need to consider the role of e-commerce skills, organizational improvisation, and management accounting to predict the survival of SMEs.

Research Funding

Researchers received no research grant or funds for this research project.

REFERENCES

Ab Hamid, R. M., Sami, W., & Sidek, M. M. (2017). Discriminant validity assessment: Use of Fornell & Larcker criterion versus HTMT criterion. *In Journal of Physics: Conference Series*, 890(1), 12-163.

Acosta, S. A., Crespo, H. A., & Agudo, C. J. (2018). Effect of market orientation, network capability and entrepreneurial orientation on international performance of small and medium enterprises. *International Business Review*, 27(6), 1128-1140.

Akyuwen, R., Nanere, M., & Ratten, V. (2022). Technology entrepreneurship: Fintech lending in Indonesia. In *Entrepreneurial innovation (pp. 151-176* (pp. 151-176). Singapore: Springer.

Aljuhmani, Y. H., & Emeagwali, L. O. (2017). The roles of strategic planning in organizational crisis management: The case of Jordanian banking sector. *International Review of Management and Marketing*, 7(3), 50-51.

Al-Maroof, A. R., & Al-Emran, M. (2018). Students acceptance of Google classroom: An exploratory study using PLS-SEM approach. *International Journal of Emerging Technologies in Learning*, 13(6), 112-123.

Baig, M. I. (2019). *Punjab Spatail Strategy the Business plan of Punjab:National SME Policy 2019*. [ONLINE] Available at: https://fp.brecorder.com/2019/08/20190810505818/ (August 10th, 2021).

Bali, S., Stewart, A. K., & Pate, A. M. (2016). Long shadow of fear in an epidemic: fearonomic effects of Ebola on the private sector in Nigeria. *BMJ Global Health*, *I*(3), 1-14

Beckhard, R., & Dyer, J. G. (1983). SMR forum: Managing change in the family firm-Issues and strategies. *Sloan Management Review*, 24(3), 59.

Byrne, M. B. (2005). Factor analytic models: Viewing the structure of an assessment instrument from three perspectives. *Journal of Personality Assessment*, 85(1), 17-32.

Champion, D. (1999). The Asian Crisis: The Price of Under-management. *Harvard Business Review*, 77(March/April), 14-15.

Cohen, J. (1988). Set correlation and contingency tables. *Applied Psychological Measurement*, 12(4), 425-434.

Davis, S. M. (1968). Entrepreneurial succession. *Administrative Science Quarterly*, 13(3), 402-416.

European Science Foundation's Standing Committee for the Social Sciences. (2013). *The good, the bad and the ugly. Understanding collaboration between the social sciences and the life sciences.* Brussels: A ESF Strategic Workshop-ESF.

Farquhar, P. H. (1989). Managing brand equity. *Marketing Research*, 1(3), 24-33.

Fjader, C. (2018). Risk and Resilience in the Asia-Pacific Region: Managing the Expected, Preparing for the Unexpected. In: Masys, A., Lin, L. (eds) Asia-Pacific Security Challenges. Advanced Sciences and Technologies for Security Applications. Springer, Cham

Gold, A. H., Malhotra, A., & Segars, A. H. (2001). Knowledge management: an organizational capabilities perspective. *Journal of Management Information Systems*, 18(1), 185–214.

Grewal, R., & Tansuhaj, P. (2001). Building organizational capabilities for managing economic crisis: The role of market orientation and strategic flexibility. *Journal of Marketing*, 65(2), 67-80.

Gupta, P., Goyal, K., Ghosh, A., & Sing. (2019). Novel 2019-coronavirus on new year's Eve. *Indian Journal of Medical Microbiology*, *37*(4), 459-465.

Hair, J. F., Ringle, C. M., & Sarstedt, M. (2013). Partial least squares structural equation modeling: Rigorous applications, better results and higher acceptance. *Long Range Planning*, 46(1-2), 1-12.

Handler, W. C., & Kram, K. E. (1988). Succession in family firms: The problem of resistance. *Family Business Review*, 1(4), 361-381.

Haq, M. A., Hameed, I., & Raheem, A. (2020). An empirical analysis of behavioral flexibility, relationship integration and strategic flexibility in supply chain agility: Insights from SMEs sector of Pakistan. *South Asian Journal of Management Sciences*, *14*(1), 104-121.

He, H., & Harris, L. (2020). The Impact of COVID-19 pandemic on corporate social responsibility and marketing philosophy. *Journal of Business Research*, 116(1), 176–182.

Herhausen, D., Morgan, R. E., Brozović, D., & Volberda, H. W. (2021). Re-examining strategic flexibility: A meta-analysis of its antecedents, consequences and contingencies. *British Journal of Management*, 32(2), 435-455.

Huber, C., Finelli, L., & Stevens, W. (2018). The economic and social burden of the 2014 Ebola outbreak in West Africa. *The Journal of Infectious Diseases*, 218(Supplement_5), S698-S704.

Huo, B., Qi, Y., Wang, Z., & Zhao, X. (2014). The impact of supply chain integration on firm performance: The moderating role of competitive strategy. *Supply Chain Management: An International Journal*, 19(1), 369-384.

Ilinitch, A. Y., D'Aveni, R. A., & Lewin, A. Y. (1996). New organizational forms and strategies for managing in hypercompetitive environments. *Organization Science*, 7(3), 211-220.

Jarvis, C. B., MacKenzie, S. B., & Podsakoff, P. M. (2003). A critical review of construct indicators and measurement model misspecification in marketing and consumer research. *Journal of Consumer Research*, 30(2), 199-218.

Ketchen, J. J., & Craighead, C. W. (2021). Toward a theory of supply chain entrepreneurial embeddedness in disrupted and normal states. *Journal of Supply Chain Management*, 57(1), 50-57.

Kiessling, T., Isaksson, L., & Yasar, B. (2016). Market orientation and CSR: Performance implications. *Journal of Business Ethics*, *137*(2), 269-284.

Kline, R. B. (2011). *Principles and practice of structural equation modeling*. New York: Guilford Press.

Kottika, E., Ozsomer, A., Ryden, P., & Theodorakis. (2020). We survived this! What managers could learn from SMEs who successfully navigated the Greek economic crisis. *Industrial Marketing Management*, 88(1), 352-365.

Lee, S. M. (2017). The 2008-09 Global Financial Crisis: Services to the Rescue in Malaysia. *Asian Journal of Business and Accounting*, 4(1), 85-109.

McCarthy, I. P., Lawrence, T. B., Wixted, B., & Gordon, B. R. (2010). A multidimensional conceptualization of environmental velocity. *Academy of Management Review*, *35*(4), 604-626.

Munir, M., Jajja, M. S., Chatha, K. A., & Farooq, S. (2020). Supply chain risk management and operational performance: The enabling role of supply chain integration. *International Journal of Production Economics*, 227, 107667.

Naidoo, V. (2010). Firm survival through a crisis: The influence of market orientation, marketing innovation and business strategy. *Industrial Marketing Management*, *39*(2010), 1311–1320.

- Najib, M., Abdul Rahman, A. A., & Fahma, F. (2021). Business survival of small and medium-sized restaurants through a crisis: The role of government support and innovation. *Sustainability*, *13*(19), 10535.
- Neumeyer, X., & Mckenna, A. (2016). Entrepreneurial thinking in interdisciplinary student teams. *Advances in Engineering Education*, *5*(1), 1-20.
- Octavia, A., & Ali, H. (2017). The model of market orientation, entrepreneurial orientation and business performance of small and medium enterprises. *International Review of Management and Marketing*, 7(3), 331-337.
- OECD. (2005). The measurement of scientific and technological activities: Oslo Manual: Guidelines for collecting and interpreting innovation data. Paris. [ONLINE] Available at: www.oecd-ilibrary.org (September 18th, 2021).
- Osiyevskyy, O., Sinha, K. K., Sarkar, S., & Dewald, J. (2021). Thriving on adversity: Entrepreneurial thinking in times of crisis. *Journal of Business Strategy*, [ahead-of-print].
- Paul, S., & Chowdhury, P. (2020). A production recovery plan in manufacturing supply chains for a high-demand item during COVID-19. *International Journal of Physical Distribution and Logistics Management*, 51(2), 104-125.
- Phan, T., Doan, X., & Nguyen, T. (2020). The impact of supply chain practices on performance through supply chain integration in textile and garment industry of Vietnam. *Uncertain Supply Chain Management*, 8(1), 175-186.
- Ratten, V. (2020). Coronavirus and international business: An entrepreneurial ecosystem perspective. *Thunderbird International Business Review*, 62(5), 629-634.
- Rogers, J. A. (1972). Darwinism and social Darwinism. *Journal of the History of Ideas*, 33(2), 265-280.
- Scott, A. R., & Rutner, S. (2019). Revisiting the Newsvendor and Traveling Salesman in a Healthcare Disaster or Pandemic Response. *Journal of Marketing Development and Competitiveness*, 13(2), 42-44.
- Scuotto, V., Caputo, F., Villasalero, M., & Del Gi. (2017). A multiple buyer–supplier relationship in the context of SMEs' digital supply chain management. *Production Planning & Control*, 28(16), 1378-1388.
- Seale, H., McLaws, L. M., Heywood, E. A., & Ward, K. (2009). The community's attitude towards swine flu and pandemic influenza. *Medical Journal of Australia*, 191(5), 267-269.
- Shaffer, A. J., Degeest, D., & Li, A. (2016). Tackling the problem of construct proliferation: A guide to assessing the discriminant validity of conceptually related constructs. *Organizational Research Methods*, 19(1), 80-110.
- Suh, J. C., & Lee, T. i. (2018). An empirical study on the manufacturing firm's strategic choice for sustainability in SMEs. *Sustainability*, 10(2), 572.
- Suryanto, T., & Mukhsin, M. (2020). Mediation of supply chain integration on the relationship between market orientation with company performance. *Uncertain Supply Chain Management*, 8(4), 739-744.

Taber, S. K. (2018). The use of Cronbach's alpha when developing and reporting research instruments in science education. *Research in Science Education*, 48(6), 1273-1296.

Tian, H., Otchere, S. K., Coffie, C. P., Mensah, I. A., & Baku, R. K. (2021). Supply chain integration, interfirm value co-creation and firm performance nexus in Ghanaian SMEs: mediating roles of stakeholder pressure and innovation capability. *Sustainability*, *13*(4), 2351.

Tzeng, H. G., Chiang, H. C., & Li, W. C. (2007). Evaluating intertwined effects in elearning programs: A novel hybrid MCDM model based on factor analysis and DEMATEL. *Expert Systems with Applications*, 32(4), 1028-1044.

Vancil, D. L., & Pendell, S. D. (1987). The myth of viewer-listener disagreement in the first Kennedy-Nixon debate. *Central States Speech Journal*, 38(1), 16-27.

Volberda, H. W. (1996). Toward the flexible form: How to remain vital in hypercompetitive environments. *Organization Science*, 7(4), 359-374.

Wymeersch, E. (2020). The COVID-19 crisis and financial regulation. In *Pandemic crisis and financial stability* (Vol. 63, pp. 62-78). Frankfurt: The European Banking Institute.

Yip, G. S. (1989). Global strategy in a world of nations? *MIT Sloan Management Review*, 31(1), 29-41.